

Message

From: ServiceDesk v11 Notification [NoReply@state.ma.us]
Sent: 11/3/2011 8:35:58 PM
To: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]
Subject: Incident 796073 Closed

Incident 796073 is Closed.

Assigned to: Byrne, Eric D

Customer: Hanchett, James L

Description: ARHO - VISIT No network connectivity since power outage from Sunday's storm. They were on generator/limited power yesterday, but power has been fully restored and no network access on any PC.

Location: Room N251, Moro 1 Bldg, 637 N. Pleasant St, Amherst
413.545.2607

Your Incident has been closed.

Closing Detail: Status changed from 'Resolution Provided' to 'Closed'.

Click on the following URL to view Incident:



If you have any further questions please contact the Customer Service Center at: 617-660-5230

Thank you.

Note: Please do not reply to this email.